

## **Mission Statement**

Since inception in 1998, Pro Reefer's primary company goal is to help you achieve well-maintained units. We provide personal, professional and reliable service at competitive rates and take pride in our customers having the most efficient fleets in the industry. We value your business and hope to have the opportunity to supply you with outstanding service.

*"Pro Reefer and Mobile Truck Services provides Thomson Terminals Ltd. with truck, trailer and reefer maintenance, as well as fuel requirements. They provide us with excellent service, they employ experienced, professional technicians and they have a very quick response time to meet our needs. Pro Reefer is dedicated to ensure their customers are always satisfied. We are very happy to be working with Pro Reefer and we look forward to continuing our business relationship."*

*Gabriel Di Pede  
Director of Maintenance & Safety  
Thomson Terminals Limited*

*"I have dealt with Pro Reefer for over 5 years. They are professional, reliable and are always our first call for heater issues. "*

*Jim Bates  
Fleet Maintenance Manager  
Vitran Express*

*"Pro Reefer and Mobile Truck Services are a valued partner of T-Fleet Services, helping take care of our customers in a professional manner. We look forward to continuing to use Pro Reefer as a preferred vendor."*

*Mekashe Lal  
Operations Manager  
T-Fleet Services*

**Pro Reefer and  
Mobile Truck Services**

DEAL WITH THE PROS • ON-SITE 24/7

47 Six Point Road  
Toronto Ontario, M8Z 2X3  
Tel. 416-705-3144  
Fax. 416-233-3367  
www.proreefer.com

**On-Site 24/7  
Since 1998**

**Deal with  
the Pros!**

- **50+ Service Trucks in our Fleet**
- **Providing Service to Greater Toronto, Montreal, Vancouver, Winnipeg, Regina and Cornwall**
- **24/7 On-Site Mobile Dedicated Yard Work & Emergency Breakdowns Over the Road**
- **Reefer & Heater Service**
- **Pre-Trip and Refueling Service**
- **Truck & Trailer Service**

**Pro Reefer and  
Mobile Truck Services**



# Company Overview

*Pro Reefer provides exclusive mobile service on trucks, trailers, refrigeration and heating units. Our fully equipped, specially designed service vehicles or 'shops on wheels' allow us to perform ALL repairs on site, including refueling services and pre-trip inspections. We eliminate the cost and downtime associated with shunting units back and forth to repair facilities and the wait times once they arrive.*



## Safety

We work from fully equipped mobile service trucks. Automatic lift gates have been installed on our service trucks to ensure the safety of our technicians. We hold a \$10 million dollar liability insurance policy and our technicians are covered under the WSIB.

## Web Based Tablet System

We have implemented a state of the art real time billing system that allows our technicians to generate work orders on site and has the capability of emailing work orders directly to your inbox. Our customer support web portal allows you to inquire and view the status of your fleet from the convenience of your office. You can also check your own individual unit history and view your PM inquiry reports - allowing you to update the status of your fleet at any time.

## Why run the risk of a breakdown?

Improper maintenance can cause inconvenient downtime and costly repairs. Let us identify and repair any problems before they occur. The preventative maintenance schedule Pro Reefer provides consists of A and B inspections, Pre-Trips, Annual Heater Inspections or a customized program to suit your own individual needs.

## On-Site Mobile Repairs

Pro Reefer customers have come to appreciate our on-site service and preventative maintenance schedules as efficient and cost effective. We service and repair reefer units, truck, trailer, heated intermodal container units as well as bus air conditioning units.

*Days, Nights and Weekends 24/7 On-Site with NO HIDDEN SURCHARGES*

## Pre-Trip & Refueling

Pre-Trip inspections are preventative maintenance that decrease the possibility of lost loads during transit by minimizing malfunctions when found prior to departure. We work from fully equipped mobile service trucks specially designed for refueling and pre-trip applications.

## Experienced & Reliable

We provide personal, professional and reliable service at competitive rates and take pride in our customers having the best-maintained fleets in the industry. Our Service Technicians are professional, fully trained, and have numerous years' experience in the Transport, Refrigeration and Heating industry.

**Affordable Rates!** Our hourly rates are affordable for the value of the time of service. *There are no hidden or additional charges.*